

# **PRIVACY POLICY**

## **1. Parties**

This is **Infiniti Solutions S.A.R.L /Dexterity Solutions/ Infiniti Software Solutions Ltd** hereinafter referred to as ***Infiniti -Host*** (“we”, or “our”) Privacy Policy.

This Privacy Policy discusses the ways in which we collect, use, maintain and disclose information collected by us from our customers, visitors to our website, and, in some cases, visitors to our customer’s websites (“Users”).

## **2. Purpose**

The nature of internet business requires us to collect information from Users.

While this policy is entitled a “privacy policy,” it discusses all of the ways in which we use information collected directly or indirectly from our Users, including personally-identifiable information gathered by us (“PI”) and other anonymous information (“AI”) (collectively, “Information”). Information transmitted, collected, processed or which is otherwise provided to us by Users is not necessarily considered by us to be private.

Please review this Privacy Policy carefully to determine how we treat this information.

## **3) Acceptance of Policy**

You accept this Privacy Policy by using our website (located at: [www.infiniti-host.com](http://www.infiniti-host.com), referred to herein as the “Site”), placing an order for Services (as defined in the Terms of Service) with us or joining our email list.

## **4) Changes to Policy**

If we make any significant changes to this Policy we will notify you by email, post a notice of such changes on the Site or flag our Privacy Policy on the Site as updated. You agree to our use of electronic communications with you for purposes of this Policy. If you do not agree to the changes to this Policy, we will continue to maintain and use PI previously collected in accordance with the Policy in force as of that date.

## **5. Information that we Collect; Use of Information.**

a) Generally. We may use PI as required or permitted by law, including in response to service of legal process (court order, summons, and the like). We may disclose PI to law enforcement or regulatory authorities as part of an investigation into activity at the Site (such as a suspected breach). We shall use commercially reasonable measures to limit disclosure and use of such PI. We may use

PI in connection with the establishment or defense of legal claims. Any information sent to us will not be deemed to be confidential, and may be shared by us with any other individual or entity, regardless of whether you mark it confidential.

b) Information contained in your customer record. Users who are our customers provide us with their name, address, phone number, user name, credit/debit card or bank information and other personally identifiable or confidential information and other information we require to provide Service to them. We may also acquire information about customers from third parties such as credit reporting agencies, as well as collect information about our customers' use of the Services. This information may be linked to the information provided to us by our customers to create an administrative record and is referred to as "Registration and Billing Information".

a) User inquiries. Users who contact us with questions may be required to give us additional information to assist us in resolving their questions, or to assist us in our business ("User Inquiry Information").

b) Anonymous Information. We collect AI regarding your use of the Site, such as computer-related information (browser type you used, your Internet Protocol address, last URL visited, and the date and time of day of your login). We send a "cookie" or "pixel tag" to your computer which contains an identification number that is unique to the computer you are using. You may decline to provide such information to us and/or refuse cookies in your browser, although some of our features or services may not function properly as a result, and some services may not be available. We use this information to enhance the experience of using the Site, to tailor our Site to its visitors, to understand how our Site is used, to investigate and verify proper conduct at the Site, and to monitor the security and integrity of the Site.

c) Third Party Agents – Access to and Use of PI. We may contract with third parties to assist us in our business, including hosting of the Site, hosting of data (including PI and AI), promotional services, authorization and processing of payments, fulfillment of product orders and processing of returns. Such third parties shall agree with us in writing to maintain your privacy at least with the level of protection set forth in this Privacy Policy.

d) Unrelated Third Party Links and Information. Our Site contains links to other websites or other information and materials provided by third parties (by way of example, links to third party social media websites). We do not own or control such other websites or third parties and are not responsible for the information provided at those websites or in such materials. We do not

control, and are not responsible for, their privacy policies or the information collected at such third party websites.

- e) **Customer Inquiries.** We use customer inquiry information to identify Users personally. It is used throughout our business to provide services to Users, and to market new products and services to Users. Customer inquiry information is shared with third parties in the following circumstances: to identify and fix problems with the Services when we are not capable of doing so ourselves. Providers of third party products may require us to provide them with customer inquiry information. When Customer Inquiry Information is shared with third parties in these circumstances, the third parties are required to keep this information confidential. Further, entities that provide products to us may have privacy policies that differ from ours. We will be happy to provide you with the names of those businesses that provide Services through us to you, and links to their privacy policies, on your request.
- f) **Information about Children.** We do not knowingly collect personally identifiable information from children under the age of 13. If a parent or guardian believes that their child under the age of 13 has provided us with personally identifiable information, they should contact us.
- g) Other than in response to a lawful request by public authorities, Infiniti Host only shares your personal information with third parties who are acting as Infiniti Host agents and only uses your personal information for the purposes stated herein (or other purposes stated at the time of collection). Should Infiniti Hosts' practices with respect to processing or use of personal information change, Infiniti Host will provide you with notice (either by means of an amendment to this Privacy Policy or otherwise) and provide you with an opportunity to opt out.

## **6. Your Access to and Ability to Change PI**

You may request access, updating and corrections of inaccuracies in your PI by contacting us. For security purposes, we may request PI from you in connection with such access.

## **7. Deleting and Retention of PI**

You may request that we delete your PI, and we shall attempt to accommodate such requests. However, we may retain and use PI for such periods of time as required or permitted by law or best business practices.

## **8. Security**

We have implemented technical, physical and administrative safeguards designed to protect PI against loss and against unauthorized access, use, and disclosure. Passwords are stored on our server

in encrypted form. We have personal information retention processes designed to retain personal information as necessary for the purposes stated above or to otherwise meet legal requirements. Unless this Privacy Policy states otherwise, our employees are required to keep the information set out here confidential.

## **10. Testimonials**

You may provide us with an Endorsement in connection with your use of our Services.

We may, at our discretion, use the Endorsement to promote our Services

In connection with our use of your Endorsement, you hereby agree that we may use your first name, last initial, City and Country, voice or likeness, and/or contact information in connection with its publication of the Endorsement.

If, at any time, you want us to stop using your Endorsement, please contact us using the contact and we will cease using the Endorsement soon after processing your request.